



Mature Resources
Area Agency on Aging

Final Service Report

Fiscal Year 2024-25

Mature Resources Area Agency on Aging Service Analysis

Fiscal year 2024-25 ended with decreases in consumers served in several categories:

- NAT & NAT-E Assessments
- In Home Services (Personal Care and Home Support)
- In Home Meals (OPTIONS and Waiver)
- Trip Reimbursement
- Information and Assistance Contacts
- Congregate Meals
- Health and Wellness Activities

Due to continued reduction in services due to funding restrictions, overall efforts to reduce costs have been implemented across the organization, including the OPTIONS program. At year end the options wait list included 105 consumers awaiting meals, 64 consumers awaiting personal care and home support, 9 consumers awaiting medication management and 10 consumers awaiting locked alarmed medication dispensers.

Our Center Without Walls program while experiencing organizational changes and restructuring successfully provided services to 5 consumers, providing 208 half-day visits and 283 full-day visits.

2024-25 Program Highlights

The Meals on Wheels and More program delivered 80,628 hot meals and 10,922 frozen meals through the OPTIONS program. Additionally, 6,460 hot and 601 frozen meals were delivered to Community Health Choices participants.

The Protective Services Unit received 497 Reports of Need and conducted 309 investigations of suspected abuse. We also processed 53 APS (Adult Protective Services) under 60 Reports of Need.

PA MEDI worked with 1,380 Clearfield County residents providing in-depth help with their health insurance issues, and an additional 3 consumers from other Counties.

The Agency provided partial reimbursement for transportation of 3,800 trips provided through the local ATA service.

Additional Points of Interest

- The Agency registered 1,771 new consumers this fiscal year
- 470 consumers receiving services passed away during the 12-month time frame
- 26,565 meals were provided at Centers for Active Living
- 278 Health and Wellness Programs delivered
- 192 Consumers were assisted with completing Rent Tax Rebates

- 12,739.5 hours (equates to about 1.45 years) of volunteer service were provided to local agencies, non-profits or health care organizations through the Volunteer Center of Clearfield County
- 4,376.7 hours (equates to about 6 months) of volunteer service were provided directly to the AAA by volunteers.

Demographic Fast Facts

Total Consumers with Service Deliveries 2024 – 2025: 2,471

Age Breakdown

Under 60 - 66

60-74 – 1054

75-84 – 814

85 and Older – 537

Home Delivered Meals Demographics:

Total Consumer Served During Fiscal Year: 533

Age

60-74 – 176

75-84 – 180

85 and Older – 177

Males – 225

Females – 308

Live Alone – 311

Low Income - 162

High Nutritional Risk – 519

Rural – 313

Personal Care and Home Support Demographics

Total Consumers Served During Fiscal Year: 133

Age

60-74 – 36

75-84 – 52

85 and Older – 45

Males – 28

Females – 105

Low Income – 42

Live Alone – 94

Rural - 74

**Mature Resources AAA Service Statistics
July 2024 through June 2025**

	FY 2024 - 2025	FY 2023 - 2024
Assessments		
NAT - Needs Assessment Tool	234	374
NAT-E Express	531	618
CAT- Caregiver Assessment Tool	145	138
FED- Functional Eligibility Determination & Redetermination	1,050	957
PASRR-EV	47	30
Protective Services		
Reports of Need	497	477
Substantiated	149	122
Unsubstantiated	160	157
Referred to Another Agency	95	69
Under 60 RONS	53	64
Intake/Investigations	309	280
Assisting Beaver County (Hours)	0	86
In-Home Services		
Personal Care (hours) includes Home Support	3,558	10,191.63
PC/HS through Consumer Reimbursement	23,789	28,690.29
IHM		
Regular Meals	80,628	96,764
Frozen Meals	10,922	11,541
Blizzard Boxes	2,628	3,708
IHM Waiver		
Regular Meals	6,460	8,360
Frozen Meals	601	1,212
Blizzard Boxes	102	312
Consumer Flow		
New Intakes	863	744
New Consumers Registered	1,771	1,746
Consumers Deceased	470	406
Waiting for Service- No Provider (PC)	6	12
Waiting for Service - Options	188	212
Waiting for Service- CSP	0	0
Transportation Reimbursement		
Number of trips	3,800	4,606

Caregiver Support Program		
# of Families	81	81
Guardianships		
# of Consumers	7	8
Options- Care Management		
Number of Consumers	470	545
Average Care Plan Cost	\$235	\$210.60
Authorized Cost	\$1,440,690.44	\$1,480,476.63
Center Without Walls		
1/2 Day (visits)	208	206
Full Day (visits)	283	606
Consumers Served	5	11
Access Services		
Information and Assistance at Centers & Office	760.25	903
Consumer calls to and from intake staff	1,408	2,040
Senior Center Services		
Congregate Meals Combined	26,565	28,959
Center Visits (Soc/Rec/Ed) In & Out of CAL	8,400	6,016
Activities In & Out of the Centers	4,373	2,685
Health & Wellness Events (units)		
H & W in Centers for Active Living	134	253
H & W NOT in Centers for Active Living	144	182
Other Community Services		
Person Centered Counseling	5	84
Rent-Tax Rebates	192	237
Farmer's Market Vouchers - Sets	1,557	3,563
PA MEDI Health Insurance Counseling		
County Cases (# consumers)	1,380	379
Out of County Cases (# consumers)	3	3
Attendance at Town Meetings	9	2
Volunteers/Hours Assisting AAA		
# Hours	4,376.7	4,135.25
Volunteer Center of Clearfield County		
# Hours	12,739.5	13,063.75